



MARCH 16 2020 - UPDATE

Dear Customers

As COVID-19 continues to make headlines, we want to assure you that the health and well-being of our customers and staff are our top priority. We are actively monitoring updates and recommendations from Public Health Ontario and WHO and other industry organizations with jurisdiction. We are posting this statement to advise of precautionary measures we are taking to support community efforts to manage this situation while remaining operational. These measures are largely in keeping with social distancing recommendations to minimize non-vital personal interactions.

SALES OFFICES

- Our Sales Offices and Models will be closed from Monday, March 16. A separate update regarding re-opening will be posted as soon as circumstances permit.
- Throughout this period, our sales staff will continue to operate remotely by e-mail and telephone. Please be sure to include your name and phone number with any e-mail inquiry you make.
 1. Marycroft Homes - Mayfield Village (Brampton) : Marco@MarycroftHomes.com
 2. Marycroft Homes - Hometown (Guelph) : Sales@MarycroftHomes.com
 3. Rosedale Village – Brampton : Janet@AISinclair.com
- Over this period, Sales Staff will continue to receive and respond to all questions you have. Sales Staff are also able to proceed with New Agreements of Purchase and Sale using certified electronic document signing platforms where desired.

ADDITIONAL REMINDERS THAT PUBLIC AGENCIES ARE ASKING TO BECOME PART OF OUR ONGOING DIALOGUE AND PRACTICE

- Take care of yourself. Eat well, sleep well, and remain calm and positive.
- Make sure you wash your hands often (for at least 20 seconds).
- Avoid touching your face, nose, eyes, mouth.
- If you are sneezing please do so into a tissue or into your elbow.
- If you are feeling unwell, stay home. Avoid close contact with people who are unwell.
- Clean and disinfect frequently touched objects and surfaces...including your phone.
- Avoid all non-essential travel and social interactions.

We appreciate your understanding during this time. We will continue to monitor the situation closely and modify our operations accordingly, to ensure that our practices are aligned with the latest recommendations from authorities.

Together, we are taking strong action to responsibly manage and contain COVID-19. With confidence, this situation will pass, we will prevail as a global community and life will continue as strong as ever.

Wishing everyone strength and good health!

Sincerely

Silvio Dallan

President

SILMAR Management Inc.

Proudly Serving ROSEDALE VILLAGE & MARYCROFT HOMES

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